

Privacy Notice

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Thank you for visiting our website.

1 Controller Information

The entity in charge of the control of any information obtained through this web form (referred hereinafter as the “Controller” or “Eurofins” or “ECL”) is:

Eurofins Central Laboratory LLC

Address details:

Eurofins Central Laboratory LLC
2430 new Holland Pike
Lancaster, PA 17601
USA

Eurofins Central Laboratory’s global entities -as detailed in section 6.0- respect the privacy of all users of its websites and ensures that the personal information received or provided by you through our web forms is treated as confidential.

This Privacy Notice sets out the basis on which all personal data that Eurofins collects from you or that you provide to Eurofins will be processed by Eurofins. Please read the following carefully to understand our views and practices regarding your personal data and how Eurofins will treat it. If you have any questions regarding this Privacy Notice or if you want to lodge a request in relation to your personal information, please contact us through our website or you can reach our DPO at the following email address:

Attn. Global Data Privacy Officer
ECL_DPO@eurofins.com

2 Types of information that Eurofins collects

Eurofins Central Laboratory (ECL) supports sample testing, analytical, sample logistics, and data management activities in support of clinical trials on behalf of Drug Development companies or their representatives, referred hereinafter as the “Sponsor”.

Some of our web pages contain web forms requiring you to provide personal information in support of clinical trials conducted by ECL on behalf of “Sponsor”. Only the personal information requested in the web forms should be given. Such personal information is categorized into 2 types and usually consists of:

Type 1 information: Client facing websites

Study specific details, Patient specific details, and Sponsor details.*

**This information is protected under ‘Right to be forgotten’ rule.*

Type 2 information: Eurofins Central Laboratory website

<https://eurofinscentrallaboratory.com>

First name, last name, email address, company name [not mandatory].

3 Use of such information by Eurofins

Type 1 information:

The information collected using the web forms will be used purely for the purpose of clinical trials conducted by ECL on behalf of “Sponsor”, and is restricted to that of a professional nature. Further, you should not give your personal address, email, or phone number to ECL voluntarily.

Type 2 information:

We may use the information we collect through the web forms for the following purposes:

Contacting you in any means;

- Provide, administer and communicate with you about products, services, events, surveys and promotions by Eurofins or our affiliates (including by sending you marketing communications);
- Process, evaluate and respond to your requests (including quote requests, documentation requests, free tests requests), inquiries and applications (including for volunteer testings);
- Create, administer and communicate with you about your account (including any purchases and payments);
- Giving you the possibility to attend seminars and trainings;
- Provide investor and customer services;
- Evaluate your interest in employment (including current or future job positions) and contact you regarding possible employment;
- Direct marketing (including newsletters);
- Entering into a business relationship with you;
- Following up enquiries;
- Ensuring customers satisfaction through sending customers surveys;
- Being able to make your rights described below exercisable.

We also may use personal information for additional purposes. We will identify these additional purposes at the time of collection if any.

4 Privacy Controls

Type 1 information:

ECL operates under the understanding that the “Sponsor” or their representative obtains all appropriate stakeholder consent for the use of their data, personal or otherwise, solely for its intended purpose in the conduct of scientific research. Further, ECL will only utilize data for the intended purposes it was collected for, and only where consent has been given.

Type 2 information:

In order to process your personal data, we rely on:

- our legitimate interests (not for sensitive data), being
 - the recruiting of candidates to fill in any of our present or future job vacancies within one of the companies of the Eurofins group;
 - prevention of fraud;
 - direct marketing;
- legal obligations; (regarding sensitive data, only legal obligations in the field of employment and social security law)
- contract performance, including the continuous improvement of the services provided under such contracts;

- the necessity for the establishment, exercise or defence of legal claims.
- your consent.

5 Right to be Forgotten or withdrawal Rights

Type 1 information:

Request to withdraw consent must be provided directly to “Sponsor” and it is the responsibility of “Sponsor” to inform ECL of this request.

Only when it comes to ECL attention through “Sponsor” that consent has been withdrawn (ex: - due to “Right to be Forgotten”) or never given, ECL will follow the internal procedures to remove records from the dataset as may be appropriate for the given situation. In such cases, ECL also takes the responsibility to ensure that the records are removed where applicable from its sub-contractors.

Under the auspices of a Clinical Trial, many records are exempt from the “Right to Be Forgotten” due to their nature as they form part of a study record, and are required to be maintained by regulatory authorities.

ECL maintains strict data integrity policies, and will follow appropriate procedures where necessary and in accordance to the relevant request received from the data controller.

Type 2 information:

Yes, you can withdraw your consent in full or in parts at any time by sending an email to the contact person designated above.

6 Sharing of information

Type 1 information:

Your personal data might be transferred to any Eurofins Central Laboratories facility as listed in <https://eurofinscentrallaboratory.com/laboratory-operations>

Type 2 information:

Your personal data might be transferred to any Eurofins affiliate (which can be found at <https://www.eurofins.com/>).

Further, irrespective of type of information, ECL do not sell or otherwise disclose personal information about our website visitors to third parties except as described below.

- to trusted businesses or persons to process your personal information for us, based on our instructions and in compliance with the General Data Protection Regulation (EU) 2016/679;
- to service providers we have retained to perform services on our behalf. These service providers are contractually restricted from using or disclosing the information except as necessary to perform services on our behalf or to comply with legal requirements.
- to companies, organizations or individuals outside of Eurofins if we have a good reason to believe that access, use, preservation or disclosure of the information is reasonably necessary to:
 - enforce applicable terms of service, including investigation of potential violations;
 - meet any applicable law, regulation, legal process or enforceable governmental request;
 - detect, prevent, or otherwise address fraud, security or technical issues;

- protect against harm to the rights, property or safety of Eurofins, our users or the public as required or permitted by law;
- to regulatory or law enforcement agencies if we believe in good faith that we are required by law to disclose it in connection with the detection of crime, the collection of taxes or duties, in order to comply with any applicable law or order of a court of competent jurisdiction, or in connection with legal proceedings;
- to third parties as part of a merger, acquisition or bankruptcy, in the event we sell or transfer all or a portion of our business or assets (including through bankruptcy).

7 Information transfer outside the European Union

Your personal data might be transferred outside the EU in case one of the recipients stated above is located outside the EU and only to countries for which:

- the European Commission has issued an adequacy decision (which guarantees that an adequate level of protection of personal data is offered in that country);
- appropriate safeguards have been provided, such as standard data protection clauses;
- is required, and approved by the "Sponsor" for the purposes of conducting the contracted activities in support of the clinical trial or project.

8 Your rights to personal data

You have the right to request the data controller for:

- access to your data;
- rectifying your data;
- the portability of the data you provided to us;
- objecting to the processing of your data;
- restricting the processing of your data; erasing your data.

You also have the right to complain to the relevant national data protection authority in case these rights are not complied with. An overview of the national data protection authorities is available at the following link: http://ec.europa.eu/newsroom/article29/item-detail.cfm?item_id=612080.

For type 1 information, ECL shall act in accordance with applicable legislation, and with regard to the instructions of the "Sponsor" should requests pertaining to section 8 be received.

9 Time limit for data storage

Your personal data will be stored for a limited period of time, determined with regards to the necessity to keep them in order to serve the purposes for which they have been collected and processed, as listed above. All data and consent information collected from web form submissions stored in Eurofins Systems will be reviewed every three years to keep the data and consent information up to date.

10 Conditions for Cookies storage

Some of Eurofins websites store cookies on your computer. These cookies are used to collect information about how you interact with our website and allow us to remember you. We use this information in

order to improve and customize your browsing experience and for analytics and metrics about our visitors both on this website and other media.

Every time you visit our websites that collect cookies, you will be requested to either accept or decline to collect cookies. If you decline, your information won't be tracked when you visit this website. A single cookie will be used in your browser to remember your preference not to be tracked.